April 24, 2026

Aldrich Pediatric Dentistry Notifies Individuals of Data Breach

Aldrich Pediatric Dentistry is notifying some of its patients (or their parent/guardian) of a recent incident involving their personal information. On February 24, 2026, the Practice became aware that an employee's email account had been compromised on January 16, 2026, through what is known as a phishing attack. The Practice immediately took steps to secure the account and ensure that the attacker no longer had access to it. Through its investigation, the Practice determined that the email account contained some patient information, including name, address, email, telephone number, dates of service, procedures, and insurance information. The information regarding patients did not not include Social Security numbers or any financial account numbers.

The Practice took several steps to mitigate the impact of the incident, including requiring password changes for the involved employee and implementing additional security protocols in order to protect against future phishing attempts. The Practice is now informing potentially affected patients to make them aware of the incident.

The Practice does not have any evidence that the attacker was seeking patient information or accessed the information in the account, and there is no indication that patient information has been or will be used inappropriately. Nonetheless, the Practice wanted to make its patients aware so that they can take any steps that they feel necessary to protect their information. The Practice is recommending that affected patients (or their parent/guardian) monitor their health care accounts for any suspicious or unusual activity and carefully review insurance claims and Explanation of Benefits documents for unfamiliar charges. The Practice recommends notifying the appropriate insurance company or health care provider if something potentially fraudulent is suspected.

The Practice has reported this incident to the U.S. Department of Health and Human Services Office for Civil Rights, which is the federal agency that oversees the privacy and security of patient protected health information.

Aldrich Pediatric Dentistry values the trust of its patients and their families and takes seriously its role in safeguarding personal information. The Practice offers its sincere apologies to patients and their families for any inconvenience this incident may cause. Individuals who receive a letter or believe they may be impacted by the incident may call (888) 651-0286 if they have further questions.